

ALPINE Q CABINETS

Kitchen Cabinets

Warranty Schedule & Care Guide

This Warranty Schedule applies specifically to Alpine Q Cabinet products purchased in Australia for domestic use. This schedule must be read in conjunction with the Alpine KB General Warranty Terms & Conditions, which govern all claims, exclusions, and statutory rights under the Australian Consumer Law.

1. Warranty Coverage & Periods

Alpine KB warrants that Alpine Q Cabinet components are free from defects in materials and workmanship from the original date of purchase for the periods outlined below:

Component	Warranty Period	Remedy Coverage
Cabinet Frames	10 Years	Repair, Replacement Parts, or Complete Unit
Fronts (Doors & Drawer Fronts)	10 Years	Repair, Replacement Parts, or Complete Unit
Legs & Kick Rails	10 Years	Repair, Replacement Parts, or Complete Unit
Hinges & Hardware	10 Years	Replacement Parts or Complete Unit
Drawer Runners	10 Years	Replacement Parts or Complete Unit
Handles	10 Years	Replacement Parts or Complete Unit
Pull-out Components	5 Years	Repair, Replacement Parts, or Complete Unit
Wirework & Internal Storage (<i>Magic Corners, Spice Racks, Pantries</i>)	5 Years	Repair, Replacement Parts, or Complete Unit

2. Category-Specific Exclusions

In addition to the general exclusions set out in the General Terms, this warranty does not cover:

Excluded Range Items: Countertops, stone surfaces, appliances, or plumbing fixtures integrated into or installed alongside cabinets (these are covered by their respective manufacturer warranties).

Weight & Capacity Limits: Failure or damage resulting from exceeding weight limits (e.g., 25 kg maximum limit per drawer runner, or 15 kg per internal shelf).

Installation & Building Movement: Cabinet binding or door misalignment caused by twisting the cabinet off-level during installation. Door misalignment, binding, or runner failure resulting from house movement, foundation settling, or structural shifting after installation is excluded.

Heat & Steam Exposure: Peeling, blistering, or delamination of door finishes/edges caused by heat or steam from dishwashers, ovens, or kettles where suitable heat deflection strips were not used.

Sunlight & UV Fading: Natural aging, changes in gloss levels, or color fading/discoloration caused by direct exposure to sunlight or UV radiation.

Protective Film: Damage caused by failing to remove protective factory film within 3 months of installation.

Impact & Surface Abuse: Cuts, deep scratches, gouges, or impact damage from knives, heavy utensils, or tools.

Discontinued Styles: Where a specific door style, profile, or colour finish is no longer available, Alpine KB reserves the right to supply replacement components in the closest matching finish from its active product range.

3. Dedicated Kitchen Cabinets Care & Maintenance Guide

Moisture Protection: Alpine Q cabinet materials are water-resistant, not waterproof. Spills, leaks, or standing water around sinks, dishwashers, and kickboards must be wiped dry immediately.

Cleaning Instructions: Wipe surfaces using a soft microfiber cloth with warm, mild soapy water. Never use solvent-based cleaners, harsh detergents, abrasive pads, steel wool, or cream cleaners as these will strip or damage the surface finish.

Proper care and maintenance are essential to ensure the longevity and appearance of your Alpine Q cabinets. Failure to follow these care guidelines may result in surface damage that is not covered under warranty.

1. Routine Cleaning Routine

For daily cleaning and light maintenance, always follow this simple two-step process:

Step 1 (Clean): Wipe down surfaces using a soft microfiber cloth dampened with warm water and a small amount of mild, non-abrasive liquid dishwashing soap.

Step 2 (Dry): Immediately wipe the surface dry with a clean, dry microfiber cloth to prevent water marks, streaks, or moisture build-up along board edges.

2. Managing Spills & Moisture

While Alpine Q cabinets are manufactured using moisture-resistant materials, no wood-based panel is completely waterproof.

Prompt Action: Always wipe up liquid spills, condensation, or steam immediately, paying close attention to door edges, joints, and kickboards.

Heat & Steam Deflection: Always use rangehoods when cooking to direct steam away from overhead cabinets. Ensure kettles, toasters, and coffee machines are not operated directly underneath wall cabinets without proper clearance.

3. Managing Stubborn Marks & Grease

If warm soapy water is insufficient for stubborn fingerprints or greasy residue:

- Use a specialised, neutral pH surface cleaner designed specifically for painted or laminate cabinetry, applied to a soft microfiber cloth.
- For heavy grease or sticky residue, dilute a mild dishwashing liquid in warm water, gently work the spot with a microfiber cloth, and wipe completely dry immediately afterwards.

To prevent permanent etching, dulling, discolouration, or stripping of painted and factory door finishes, NEVER use any of the following on Alpine Q cabinets:

4. Prohibited Cleaning Products (Will Void Warranty)

Ammonia-Based Cleaners: Glass cleaners containing ammonia, which can strip paint sheens and yellow finishes over time.

Abrasive Cleaners & Tools: Steel wool, scouring pads, abrasive sponges, sandpaper, or cream cleansers.

Solvents & Harsh Chemicals: Acetone, nail polish remover, paint thinners, turpentine, mineral spirits, or alcohol/methylated spirits.

Aggressive Household Spray Cleaners: Bleach, oven cleaners, drain cleaners, or heavy-duty commercial degreasers.

Waxes & Furniture Creams: Furniture polish or wax-based polishes, as these build up a greasy residue that attracts grime and permanently alters the surface gloss level.